Elizabeth Wells 2789 Bryant St San Francisco CA 94110

Sep 5th 2018

Via ECFS Marlene H. Dortch, Secretary Federal Communications Commission 445 12th Street, S.W. Washington, D.C. 20554

## Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to 47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1

Dear FCC,

I live in San Francisco and sadly access to reliable, reasonably priced internet wasn't possible until Sonic came to our city. It brought in healthy competition and we now have more reliable internet than in the past and at a fair cost. Our business now used Sonic as well. When we used AT&T, we'd have to wait 5 days or more to even get an appointment, ultimately handicapping our business. Now we receive help immediately and feel like a value customer.

We need more local broadband companies to keep the larger companies competitive and customer focused. With no competition we end up paying for poor quality internet and service and are held hostage by these companies.

Thank you for your time and consideration.

Elizabeth Wells